



Metals Industry Research and Development Center

QUALITY, ENVIRONMENTAL, AND INFORMATION SECURITY POLICY

Rev. 10

Effectivity Date: 29 September 2023

We are committed to provide products and services to both the government and the private sectors in the metals and engineering and allied industries with the highest standards of quality and reliability within our capabilities and resources and aligned to our strategic direction, to comply with applicable statutory and regulatory requirements to plan and implement actions to address risks and opportunities and to continually improve the effectiveness of our Quality, Environmental and Information Security Management Systems in order to enhance customer satisfaction at all times.

We shall manage and control our activities in order to minimize adverse impacts on the environment, prevent pollution and safeguard the health and safety of all employees, stakeholders, customers, external providers, and the surrounding community.

We recognize the value of information, and its importance in the way we conduct our business. Through a risk management framework, we address and monitor losses to the confidentiality, integrity and availability of our information assets.


ROBERT O. DIZON
Executive Director



CORPORATE OBJECTIVES

Rev. 0

Effectivity Date: 03 January 2023

- 1. To attain a 95% better than satisfactory rating from customers through the continual improvement of our Integrated Management System.**
- 2. To provide relevant services conforming to mutually agreed terms and conditions and applicable statutory, regulatory, and information and security requirements.**
- 3. To act on complaints from customers and other interested parties within 3 working days, otherwise, acknowledge and indicate when and how actions will be effected.**
- 4. *To ensure 100% compliance to statutory and regulatory requirements and ethical standards.***

ROBERT O. DIZON

Executive Director