



METALS INDUSTRY RESEARCH AND DEVELOPMENT CENTER (MIRDC)

CY 2016 PLANS AND PROGRAMS

MFO/Key Performance Indicator	ANNUAL TARGET
MFO 1: RESEARCH AND DEVELOPMENT	
QUANTITY: NO. OF R&D PROJECTS COMPLETED	33
QUALITY: % OF PROJECTS COMPLETED IN THE LAST FIVE (5) YEARS THAT ARE PUBLISHED IN RECOGNIZED MEDIA AND/OR ADOPTED BY THE INDUSTRY	60%
TIMELINESS: % OF PROJECTS COMPLETED WITHIN THE TIME FRAME IN ACCORDANCE WITH ORIGINAL PROJECT APPROVAL	90%
MFO 2: TECHNICAL ADVISORY SERVICES	
QUANTITY: NO. OF TECHNICAL ADVISORY SERVICE RENDERED	2,310
QUALITY: % OF CLIENTS WHO RATE THE TECHNICAL SERVICES AS SATISFACTORY OR BETTER	90%
TIMELINESS: % OF REQUESTS THAT ARE ACTED UPON WITHIN THREE (3) DAYS of OF REQUEST	90%